## A safer tomorrow starts today. So Be Future Ready!



with

CRITI MediCare

Get covered for up to 100 critical illnesses.



















Health problems can often come in the way of a future you've been waiting for. The strain on relationships and finances becomes severe when a Critical Illness has been diagnosed. We understand that in such times, it's important to have a support that puts your health first.

With Tata AIG Criti-Medicare, our aim is to provide support to you and your family. With coverage for up to 100 Critical Illnesses, this comprehensive plan seeks to make your journey to recovery seamless and worry-free.

With us, take a step towards securing your and your family's tomorrow.

This Product offers flexibility in choosing the benefits and has 3 base benefit Sections and 1 Optional benefit as:

Section A: Critical Illness,

Section B: Cancer 360 Degree Indemnity Cover

Section C: Hospital Cash and

Section D: Wellsurance Benefit (Optional).

Minimum one Section from the base benefit sections has to be opted and all proposed members will have same plan.

## **Key features | Critical Illness**



| Plan                      | Smart Century Premier Plan  | Smart Half Century Plan |  |  |  |  |
|---------------------------|---|-------------------------|--|--|--|--|
| No. of Critical Illness   | 100   | 50                      |  |  |  |  |
| Critical Illness          | Pays a lump sum amount as mentioned in Policy Schedule if the Insured Person is diagnosed to be suffering from listed Critical Illness.   |                         |  |  |  |  |
| Health Check-Up           | Covers expenses for a Preventive Health Check-up upto 1% of previous year policy Sum Insured, maximum upto ₹10,000/- per insured person once in a year if no claim has been reported in the previous three consecutive Policy years with Us. This Benefit is payable over and above the Sum Insured.  |                         |  |  |  |  |
| Smart Cancer Care         | Provides specified percentage of Sum Insured if the Insured Person is diagnosed to be suffering from Cancer of the nature as specified and survives the duration as mentioned in the Policy Schedule. This benefit is over and above Critical Illness Sum Insured.  • Staggered payment based on Cancer staging  I. Early Stage: 20% of Sum Insured  II. Major Stage: 30% of Sum Insured  III. Advanced Stage: 50% of Sum Insured |                         |  |  |  |  |
| Second Medical<br>Opinion | Provides you a second medical opinion once in a policy year, from Network Provider or Medical Practitioner, if an Insured Person is diagnosed with the covered Critical Illness during the Policy Period.   |                         |  |  |  |  |
| Waiver of Premium         | Waiver of 70% of payable renewal premium<br>for next three policy years in case first claim<br>has been admitted by the company   | Not Applicable          |  |  |  |  |
| Multipay Feature          | Maximum upto 3 Claims once each under Category A/B/C payable during the lifetime of the Policy.   |                         |  |  |  |  |
| Survival Period           | Option to choose Survival Period from 0/7/15 Days.  |                         |  |  |  |  |

For list of covered Critical Illness & further details, please refer to our policy wordings.

## Cancer 360 Degree - Indemnity Cover



**In-Patient** Treatment Covers Medical Expenses up to the Sum Insured for Treatment of Cancer (including In-situ Cancer or any pre-cancerous lesions).



**Day Care Treatment** 

Covers Medical expenses for Day Care Treatments up to the Sum Insured which an Insured Person undergoes due to Cancer (including In-situ Cancer or any pre-cancerous lesions).



Covers Medical expenses for Home Care Treatment for cancer up to the Sum Insured for the Insured Person's Medically necessary Treatment at his/her home



Chemotherapy and Radiotherapy Covers Medical Expenses up to the Sum Insured for availing Chemotherapy (including Oral Chemotherapy) and Radiotherapy treatment, provided that the Medical Expenses are related to Cancer.



Advanced Treatment for Cancer

Covers Medical Expenses incurred for availing Advanced Treatments for Cancer up to the Sum Insured



**High End Diagnostics**  Covers the insured person for the listed diagnostic tests on OPD basis if required as part of a medically necessary treatment subject to ₹25,000 per policy year.



**Psychiatric** Counseling Covers expenses incurred for a consultation with a psychologist up to an amount of ₹2,000 per session if the same is availed by the insured Person for dealing with emotional/mental trauma after being diagnosed with Cancer. Maximum 8 sessions can be availed under this benefit.



**Global Cover** 

Covers Medical Expenses related to Inpatient & Day Care Hospitalization only on reimbursement basis of the Insured Person incurred outside India, provided that the diagnosis was made in India.



**Other Benefits** 

- Pre-Hospitalization Expenses
- Post-Hospitalization Expenses
- Organ Donor Expenses
- 4. OPD Cover (Outpatient) Hotel Accommodation
- 6. Transportation Expenses
- 7. Ambulance Cover
- 8. Palliative Care for Cancer
- 9. Health Check-up
- 10. Second Medical Opinion
- 11. Consumable Benefits

## **Hospital Cash**





**In-Patient Hospital Cash**  Covers Fixed Daily Cash Benefit for each continuous and completed 24 hours of hospitalization for medically necessary treatment of the insured person.



**Prolonged Hospital Cash Benefit** 

Covers a fixed amount of ₹10,000 in the event of insured person hospitalization for an illness/injury exceeds continuous period of 10 days.



**ICU Cash Benefit** 

Provides twice the In-Patient Hospital Cash Benefit for the duration of stay in Intensive Care Unit (ICU) for each continuous and completed 24 Hours of Hospitalization for medically necessary treatment.



Accidental Hospitalization Cash Benefit

Provides twice the In-Patient Hospital Cash Benefit for each continuous and completed 24 Hours of Hospitalization in case Insured Person's Hospitalization is due to an accidental injury.



Accidental Hospitalization ICU Cash Benefit Provides twice the ICU Cash Benefit for the duration of stay in Intensive Care Unit (ICU) for each continuous and completed 24 Hours of Hospitalization in case Insured Person's Hospitalization is due to an accidental injury.

## **Wellsurance Benefit (Optional)**



| Benefits/Plan   | Classic  | Supreme    | Elite      |  |  |  |
|---|--|------------|------------|--|--|--|
| i. Minor Surgeries  | Pays lump sum benefit, in the event of an Insured Person undergoing any Medically necessary<br>Covered Minor Surgery which is not due to any Pre-existing Condition. |            |            |  |  |  |
| a. Appendectomy/Removal of Kidney stones/Haemorrhoids   | ₹ 10,000   | ₹ 10,000   | ₹ 15,000   |  |  |  |
| <ul> <li>b. Cholecysectomy/ Removal<br/>of Gall bladder Stones/<br/>Hernia/ Biopsy or growth</li> </ul> | ₹ 15,000   | ₹ 20,000   | ₹ 20,000   |  |  |  |
| ii. Major Surgeries   | Pays lump sum benefit, in the event of an Insured Person undergoing any Medically necessary Covered Major Surgery which is not due to any Pre-existing Condition.    |            |            |  |  |  |
| a. Post Traumatic Surgery   | ₹ 50,000   | ₹ 75,000   | ₹ 1,00,000 |  |  |  |
| b. Knee replacement/knee<br>ligament surgery  | ₹ 75,000   | ₹1,25,000  | ₹1,50,000  |  |  |  |
| c. Hip replacement  | ₹ 75,000   | ₹ 1,00,000 | ₹ 1,50,000 |  |  |  |
| d. Cosmetic Reconstructive<br>Surgery (in case of Accidents)  | ₹ 50,000   | ₹ 1,00,000 | ₹ 2,00,000 |  |  |  |
| iii. Post-Operative   | above post discharge from Hospital.  |            |            |  |  |  |
| Expenses (Physiotherapy)  | ₹ 3,500  | ₹ 5,000    | ₹ 7,000    |  |  |  |
| iv. Ambulance Service   | Pays lump sum amount towards road Ambulance while admitting and/or while discharging from the Hospital   |            |            |  |  |  |
|   | ₹ 2,000  | ₹ 2,000    | ₹ 2,000    |  |  |  |

## **Personal Accident**



Section E: Personal Accident (only applicable for Section A: Critical Illness)

Provides ₹3 lakhs of Sum Insured, if the Insured person suffers an injury due to an accident during the Policy Year/Policy Period which is the sole and direct cause of death of Insured Person within 12 months from the date of Accident.

This benefit is applicable if no claim is reported in the expiring policy year under Section A: Critical Illness (Section A1 or A5)

### **SUM INSURED OPTIONS**

|   | Critical Illness                       | ₹5 lakhs - ₹2 Cr (in multiples of ₹5 lakhs) in each category (Category A/B/C). Plans options available are Sma<br>Century Premier (100 Critical Illnesses) and Smart Half Century (50 Critical Illnesses). |  |  |  |
|---|--|--|--|--|--|
|   | Cancer 360 Degree<br>(Indemnity Cover) | ₹5 lakhs to ₹2 Cr in multiples of ₹5 lakhs.  |  |  |  |
| F | Hospital Cash                          | ₹500 per day to ₹20,000 per day (in multiple of 500's); Maximum Payable days in a Policy Year: 30 days/60 days/180 days.   |  |  |  |

Note: Sum Insured is on individual basis

## **Premium Calculation**



### Illustration 1:

**Cover: Critical Illness -** Smart Half Century Plan (with Health Check-up & PA cover of 3 Lakhs); Survival Period of 15 days

| Age  | Sum Insured | CI - Smart Half<br>Century Plan | Health<br>Check-Up | PA Cover | Cancer 360 Degree-<br>Indemnity Cover | Hospital Cash | Wellsurance<br>Benefit | Gross Premium<br>(Pre Tax) |
|--|-------------|---------------------------------|--------------------|----------|---------------------------------------|---------------|------------------------|----------------------------|
| 35 Years   | ₹5, 00, 000 | ₹1,755                          | ₹134               | ₹76.2    | NA                                    | NA            | NA                     | ₹1,965.2                   |
| 5, 00, 000(Sum Insured) x 3.51/1, 000(Per Millie Rate) |             |                                 |                    |          |                                       |               |                        |                            |

### Illustration 2:

**Cover: Critical Illness-** Smart Half Century Plan (with Health Check-up & PA cover of 3 Lakhs; Survival Period of 15 days + Cancer 360 Degree-Indemnity Cover + Hospital Cash (₹500 per for 30 Days) + Wellsurance Benefit (Classic)

| Age      | Sum Insured | CI - Smart Half<br>Century Plan | Health<br>Check-Up | PA Cover | Cancer 360 Degree-<br>Indemnity Cover | Hospital Cash | Wellsurance<br>Benefit | Gross Premium<br>(Pre Tax) |
|----------|-------------|---------------------------------|--------------------|----------|---------------------------------------|---------------|------------------------|----------------------------|
| 35 Years | ₹5,00,000   | ₹1,755                          | ₹134               | ₹76.2    | ₹642                                  | ₹370.17       | ₹363                   | ₹3,340.37                  |

After Multi-cover Discount of 2.5%; Premium = ₹3, 257 (Pre-Tax)

### **DISCOUNT ON PREMIUM**

- 10% long term discount on premium in case insured opts policy term of 3 years
- 5% long term discount on premium in case insured opts policy term of 2 years
- Multi-individual discount: 7.5% where > 2 individuals covered in a single policy
- E-Policy discount: 2.5%
- Multi cover discount: 2.5% in case more than 1 sections are opted under the policy
- Tata AIG customer discount: 2.5% in case customer holders any other Tata AIG policy (active)

### LOADING

 Insured has an option to choose Survival Period for 0/7/15 days (only applicable for Section A: Critical Illness cover). Survival Period loading applicable for 7 days is 5% and for 0 days is 7.5% on the critical illness premium.

### **TELE MEDICAL EXAMINATION**

### Pre-Policy Tele MER Grid:

# A. Critical Illness Age Upto₹25 Lakhs >₹25 Lakhs <= 45 Years NA Tele MER >46 Years PPC PPC

| All Sum Insured Options |
|-------------------------|
| NA                      |
| Tele MER                |
|                         |

### C. Hospital Cash

| Age           | All Sum Insured Options |
|---------------|-------------------------|
| Upto 65 Years | NA                      |

100% of TeleMER cost would be borne by the Company, in case of proposal acceptance.

At least 50% of pre-policy medical checkup cost would be borne by the Company in case where proposal is accepted.

In case of adverse medical declaration, we may call for TeleMER/additional medical tests In case insured person opts for multiple sections, then highest of PPC/TeleMER shall be applicable

### **GENERAL EXCLUSIONS**

### A. Medical Exclusions:

- 1. Treatment for, Alcoholism, drug or substance abuse
- 2. Obesity and weight control
- 3. Investigation and Evaluation

### B. Non-Medical Exclusions:

- 1. Any Insured Person attempting to commit a breach of law with criminal intent.
- 2. Intentional self-injury or attempted suicide while sane or insane.
- 3. Treatment rendered by a Medical Practitioner which is outside his discipline.

Please refer to policy wordings for complete list of Benefits and Exclusions.

### **WAITING PERIOD**

- Initial period of 90 days (applicable for Section A: Critical Illness and Section B: Cancer 360 Degree
  Indemnity Cover) and 30 days (applicable for Section C: Hospital Cash) from the first inception of
  the policy (except accident).
- Any pre-existing condition will be covered after a waiting period of 48 months.
- Any listed illnesses/treatments will be covered after a Specified Disease waiting period of 24 months. (Applicable only for Section C: Hospital Cash.

### **TAX BENEFIT**

The premium amount paid under this policy qualifies for deduction under Section 80D of Income Tax (Amendment) Act, 1986. This benefit is not applicable for premium paid in cash/or by demand draft. Tax benefits are subject to changes in Income Tax Law.

### **CLAIM PROCEDURE**

**Intimation & Assistance:** Please contact Us atleast 48 hours prior to an event which might give rise to a claim. For any emergency situations, kindly contact Us within 24 hours of the event.

**Claim Related Information:** For any claim related query, intimation of claim and submission of claim related documents, You can contact Us through:

Name: TAGIC Health Claims

Email: General.Claims@tataaig.com

**Toll Free:** 1800 266 7780 or 1800 229 966 (For Senior Citizens)

Website: www.tataaig.com

**Submit claim:** A&H Claims Department

Tata AIG General Insurance Co. Ltd. 7th and 8th Floor, Romell Tech Park,

Cama Industrial Estate, Western Express Highway, Goregaon (E), Mumbai, Maharashtra 400063

For list of network hospitals, please visit website.

Cashless Service is applicable for Cancer 360 Degree-Indemnity Cover

### **TERMS AND CONDITIONS**

• Entry age for all sections is as below:

| Section | Section Name                  | Minimum entry age | Maximum entry age |
|---------|-------------------------------|-------------------|-------------------|
| Α       | Critical Illness              | 18 Years          | 65 years          |
| В       | Cancer 360 Degree - Indemnity | 91 days           | 65 years          |
| С       | Hospital Cash                 | 91 days           | 65 years          |
| D       | Wellsurance Benefit           | 18 years          | 65 years          |

- Policy Tenure Options-1/2/3 Years
- Covers multi-individuals (self, spouse, dependent children, parents, parents-in-law, grand children, brother, sister, brother-in-law/Sister-in-law, nephew/niece.)
- Minimum one Section from the base benefit sections i.e. Section A, Section B or Section C has to be chosen by the policyholder.
- You have a period of 15 days from the date of receipt of the policy document to review the policy terms/conditions. In case of any policy related objections, you have the option to cancel the policy and premium would be refunded as per free-look regulation laid down by IRDAI.
- We may apply risk loading (max. individual loading upto 100% of premium per medical condition) based on individual's health status. Maximum overall Loading per person is capped at 150% for covers other than Critical Illness cover. For Critical Illness cover, the maximum over all loading is capped at 157.5%.
- There will be no premium refund in case of cancellation due to non-disclosure of material facts, mis-representation or fraud.
- The policy is lifelong renewable upon timely payment of premium. Grace period of 30 days from the policy expiry is available.

- Sum Insured can be enhanced only at the time of renewal subject to our underwriting guidelines
- Any product revision/modification/future withdrawal will be done with the approval of IRDAI and will be intimated to you at least 3 months in advance. In case of withdrawal, you have an option to migrate to our similar health insurance product.

### **PROHIBITION OF REBATES**

Section 41 of Insurance Act 1938 as amended by Insurance Laws (Amendment) Act, 2015

- No person shall allow or offer to allow, either directly or indirectly, as an inducement to any
  person to take out or renew or continue an insurance in respect of any kind of risk relating to
  lives or property in India, any rebate of the whole or part of the commission payable or any
  rebate of the premium shown on the policy, nor shall any person taking out or renewing or
  continuing a policy accept any rebate, except such rebate as may be allowed in accordance
  with the published prospectuses or tables of the insurer.
- Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakhs rupees

### **GRIEVANCE REDRESSAL PROCEDURE**

As per regulation 17 of IRDA of India (Protection of Policyholders' Interests) Regulation, 2017.

### **SECTION 64 VB OF THE INSURANCE ACT, 1938:**

Commencement of risk cover under the policy is subject to receipt of premium by Tata AIG General Insurance Company Limited.



**Disclaimer:** Insurance is the subject matter of solicitation. For more details on benefits, exclusions, limitations, terms & conditions, please refer policy wordings carefully, before concluding a sale.

### **Tata AIG General Insurance Company Limited**

Registered Office: Peninsula Business Park, Tower A, 15th Floor, G.K. Marg, Lower Parel, Mumbai – 400013. 24x7 Toll Free No: 1800 266 7780 or 1800 22 9966 (For Senior Citizens only) | Email: customersupport@tataaig.com Website: www.tataaig.com | IRDA of India Registration No: 108 | CIN:U85110MH2000PLC128425

Tata AIG Criti-Medicare UIN: TATHLIP22176V012122

TAGIC/B/TCM/Mar 22/01 Ver1/All 2578